

GENERAL MANUAL POLICY

APPROVED BY:

Executive Director

CATEGORY: Supports & Services

TOPIC: Medication

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POLICY

As a supports and services provider and in line with the standards set out in Ontario Regulation 299/10, Community Living Thunder Bay (CLTB) is committed to ensuring there is accountability for the manner in which medications are administered to the people we support. Measures are put in place to ensure those who are authorized to administer medications:

- administer the right drug;
- to the right person;
- in the right dosage;
- at the right time;
- by the right route;
- with the right documentation;
- with the right response;
- and for the right reason.

In order to ensure accountability for the administration of medications at all levels; orientation, training, and monitoring will be provided by CLTB on an ongoing and consistent basis.



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PROCEDURE:

This medication policy & procedure applies when people require staff to support them with medication administration. People receiving service shall be supported to administer their own medication and be as independent for as much of the process as they can. It is the responsibility of staff to teach people to take their medication and order their own medications wherever possible. Staff should encourage full participation.

People who self-administer medications must be assessed and/or trained, and a Self Administration Check List must be completed to confirm that people are able and comfortable to self-administer. (See Appendix 8 – Self Administering Checklist)

Support workers are authorized to administer medication to people supported and Team Leaders are authorized to administer medications as a back up to support workers.

The procedure is organized in the following way:

The general procedure:

- a. Training
- b. Storage/Set up
- c. Administering Medications
- d. Documentation
- e. Transfer of Medication
- f. Medication Wastage
- g. Medication Errors

For specific procedures please see the following appendices:

- a. Appendix 1- Janzen's pharmacy
- b. Appendix 2- Shoppers Drug Mart

If you are supporting someone who uses a different pharmacy and requires staff to support them with medication administration, an addendum must be written up that includes the procedure to be followed.

Additional appendices:

- c. Appendix 3 Psychotropic PRN control sheet
- d. Appendix 4 Medication Wastage Form
- e. Appendix 5 Medication Transfer Record
- f. Appendix 6 Medication Information Sheet
- g. Appendix 7- Medication Risk Assessment
- h. Appendix 8 Self Administering Check List



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TRAINING

To ensure quality supports training will be provided to support workers as follows:

- Support workers will receive an orientation to the medication policy and procedure when
 they go through their initial agency orientation. In addition, they will receive specific
 orientation on how the people they are supporting like to take their medication during an
 orientation shift. Where possible, staff should administer medications to at least one
 person during an orientation shift.
- 2. Staff will be required to read the medication policy and procedure annually (at minimum) and sign an affirmation form.
- 3. Staff are responsible to know the purpose of the medications they are administering and should be aware of possible side effects. Team Leaders are responsible for ensuring that staff have received or know where to access this information, i.e. website: www.drugs.com and printouts from the Pharmacy (Health Watch).

STORAGE/ SET UP:

- On an individual basis, it will be determined how people's medications will be stored based on a Medication Risk Assessment (See Appendix 7). Medications are to be stored accordingly, i.e., refrigerate those that need it. –
- 2. A Medical Information Sheet (See Appendix 6 Medical Information Sheet) for each person who receives medication will be kept in the MAR binder. The information will be organized as follows:
 - Name and picture of person
 - Contact Information
 - Date of Birth
 - Health Card number
 - Next of Kin
 - Physician's name and phone number
 - Allergies
 - Medication times see specific monthy MAR sheet
 - Where I keep my medication(s):
 - Important information to know when assisting me with my medications
 Important Medical Information



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ADMINISTERING MEDICATIONS

- 1. One person at a time will be supported or assisted with administering his/her medication. This includes all steps in administration and documentation.
- 2. Always administer prescribed medications according to pharmacist directions.
- 3. Medications are to be prepared only at the time of administration.
- 4. Never administer medications prepared by someone else.
- 5. Medications may be administered within 1 hour before or after the designated medication time, unless otherwise prescribed or approved by pharmacist
- 6. When liquid medications are administered, the quantity prescribed shall be measured using proper apparatus (i.e. minim glass, calibrated dropper, medication cups or syringe)
- 7. Where there is a medicine/medical procedure that is unique to a person, a procedure shall be developed and signed off by the physician or trained professional. (not all will approve)
- 8. Where PRNs are administered, a clear, concise PRN Protocol will be utilized as a directive for staff as to when to administer a PRN. The PRN Protocol will be developed in consultation with the physician, pharmacist, or necessary specialist. All Psychotropic PRN Protocol will be incorporated into the individual's Behavioural Support Plan and reviewed by the Rights Review Committee unless prescribed for medical appointments or procedures
- 9. Never give a prescribed medication from an unlabelled bottle, pouch or card. Labels shall be legible with the following minimal information: name of the individual, name of the medication, dosage, administration details, and name of medical professional. If information is unclear, contact the pharmacy for direction.
- 10. 'Over the counter' medications will be dispensed from the manufacturing package, according to the manufacturer's instructions. When purchasing 'over the counter medication', it is a must to check with the Pharmacist to ensure there are no interactions with any other medication(s) the person is taking.
- 11. 'Over the counter' medications/supplements that may affect mood or alertness must have a protocol approved by a physician or pharmacist. These supplement(s) include but are not limited to Melatonin Sleep Aid supplements or cannabis products.



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DOCUMENTATION

- 1. All staff must sign and initial the MEDICATION SIGNATURE SHEET located in the front of the medication binder.
- 2. Staff are to initial the corresponding MAR after each person's medication(s) have been administered.
- 3. In the event of a delay longer than one hour in administering a person's medication, a call to the pharmacy shall be made prior to administering the medication. If the pharmacist is unavailable, call the Nurse's Registry or Tele-Health Ontario. The name of the pharmacist or medical professional contacted, the time and their response shall be recorded in an Incident Report. If directed to administer medications by the pharmacy, staff shall initial the appropriate square when it is given and indicate the time of administration directly below the appropriate date.
- 4. If a staff person forgets to initial the MAR sheet after administering the medication, the appropriate code (found on the MAR sheet) is placed in that area.
- 5. When staff have administered a PRN, they are required to document details on the back of the PRN MAR sheet.
- 6. A Psychotropic PRN Count Sheet will be signed and verified daily (Appendix 3).
- 7. The following circumstances, though not limited to, always require notification to a Supervisor / On Call Supervisor and a Restraint Report or Incident Report to be filled out:
 - Missed Medication
 - Refusal of medication
 - Delay in administration longer than 1 hour
 - Wrong Medication/wrong person
 - Found medication
 - When directed by PRN protocol
 - Pharmacy Error

TRANSFER OF MEDICATION

A medication transfer record (See Appendix 5 – Medical Transfer Record) must be filled out when there is a transfer of medications between different locations. For example, if someone is supported to take their medications at home and is supported through Employment Supports during the day, the medication and medication transfer record must go with them.



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MEDICATION WASTAGE

- Medication requiring wastage includes any medication that has become contaminated prior to administering, expired medication, medication no longer taken by an individual or medication dispensed but refused by the individual.
- To arrange for disposal of medication, staff shall properly label and seal the medication in an envelop, and keep in a designated area until picked up by the pharmacy during regular delivery or dropped off by CLTB support staff. Under no circumstances is medication to be resealed, flushed or thrown in the garbage.
- 3. In the event there is medication remaining in a blister pack or pouch at the end of the month or week, please follow medication wastage procedure.
- 4. The Medication Wastage Form (See Appendix 4 Medication Wastage Form) will be filled out by staff. All Medication Wastage Forms are to be kept within the home for one year.

MEDICATION ERRORS

Because of the human element involved and despite the most careful administration policy, on occasion someone may be given the wrong medication or the wrong dosage, or medication may have been missed. For the person's, <u>ALWAYS</u> report any error to the Supervisor/On Call Supervisor and fill out an Incident Report. Failure to report a known medication error will result in disciplinary action.

- 1. Call the pharmacy as soon as the error has been noticed. If the pharmacist is unavailable, call the Nurse's Registry or Tele-Health Ontario. If it is an emergency, call 911. Staff shall document on the Incident Report:
 - i. the name of the person spoken to;
 - ii. the time of the call;
 - iii. the instructions given.
- 2. The Supervisor/On Call Supervisor shall be notified of the medication error once the person's needs have been taken care of.

Medication overview for the Hub (TAYs)

Medications are dispensed by the Medication Team between Monday and Friday. The Med team will speak with Hub support staff who are assigned individuals that they have not been able to connect with to receive their medications. Administration times for individuals are mixed. Administration times are: 9 AM - 12 PM (AM meds), 7 - 10 PM (PM meds) and 9 AM - 10 PM (Daily meds). If there is a change in the administrative process or a medication is time sensitive (antibiotics) the Med team will connect with Hub staff and ensure everyone is aware of additions



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or changes. On weekends, a Medication designate is assigned to dispense medications to assigned individuals through weekly scheduling. Please be advised that Hub support staff are assigned to specific clients to dispense their medications as it can be difficult for med team to connect. This will be listed on weekly schedules.

Medication administration at the Hub (TAYs)

- Medications will be prepared in colored accordion folders. Inside are labeled pouches
 with the person's medications in sections labeled by their initials in the med room on top
 of med cart.
- 2. Hub Support Staff are required to ensure that they are following all medication policy procedures.
- 3. Staff (who are assigned to dispense medications) are to ensure medications are transferred from the Hub to the individual within a safe manner. This is done by meeting the person at their home. At times, it may be necessary to meet the person in approved, safe locations if they are not home.
- 4. Ensure that proper PPE is worn when interacting with clients and dispensing medications.
- 5. Once a medication has been dispensed, Hub support staff are required to sign off on the appropriate MAR sheet for the individual the medications were dispensed to including OTC PRNs, and Psychotropic PRNs. This binder is located at the Hub in the medication room.
- 6. If there is medication wastage (by refusal, contamination, not connected during med administration times) the support staff dispensing clients' medications is required to fill out an Incident Report.
- 7. The Hub support staff is to be aware if an individual has used substances or appears to be under the influence of substances. This can adversely affect the clients' state of being if administering regular medications. When in doubt, connect with the dispensing pharmacy, Janzen's on Lillie Street. Numbers for contact are in the med room posted to the wall.



Appendix 1 - JANZEN'S PHARMACY (POUCH PORTERS)

SET-UP

The **pouch porters** are person specific. An ID card is located in the lid of the container and contains the following information:

- Person's name
- Person's photo
- Allergies and Adverse Drug Reactions
- Physician's Name
- Personal Preferences

OVERVIEW OF MEDICATIONS

REGULAR MEDICATIONS:

All tablet and capsule medications are packaged in a multi-dose pouch system utilizing pouch strips. Pouch strips are kept in pouch porters, and there is one pouch porter for each person which initially contains a week's worth of medications

Multi-dose pouches will hold up to 4 different medication orders. If a person has more than 4 different medication orders for that medication time, there will be more than one pouch labelled for that administration time. These pouches will be numbered in sequence (e.g. 1/2, 2/2)

Unit-dose packaging will be used for medications which may have dosage adjustments or be held such as warfarin; or medications which may be ordered after the weekly order has been sent e.g. antibiotics.

The medication pouches are labelled with the following information:

- Medication Time (e.g. 08:00), Day (e.g. MON) and Date (e.g. 14OCT05)
- Person's Name
- Pouch number in sequence (e.g. 1/2)
- Medication name and strength
- Quantity
- DIN (Drug Identification Number)
- Description (e.g. yellow, round, AP040)
- Medical Professional's Name

If changes are made to a pouch by the pharmacy (i.e. requiring removal or addition of a tablet) the pharmacy will put a sticker on the pouch. If changes are made to the writing on the front, no sticker will be placed on the pouch.

Appendix 1 - JANZEN'S PHARMACY (POUCH PORTERS) con't

PRN MEDICATIONS:

PRN medications are supplied in unit-dose pouches (e.g. one dose per pouch), and will be stored in the back compartment of the Person's pouch porter.

PRN medications must be re-ordered when the supply is low. Pharmacy will place a RE-ORDER label on the pouch strip at a point where, approximately, a 48 hr supply remains PLEASE DO NOT delay processing the re-order. Affix the re-order label to the re-order sheet. The re-order sheet may be faxed or dropped off to the pharmacy.

NON-PACKAGED MEDICATIONS: (e.g. creams, liquids, inhalers, patches)

Non-packaged medications will be stored in the Pac-Med Pouch Porter whenever possible. Or in close proximity to the person's porter.

These medications must be re-ordered when the supply is low by placing the re-order label on the re-order sheet and faxing it to Janzen's.

NARCOTICS:

Narcotic medications will be supplied in multi-dose pouches with other scheduled medications or in PRN pouches according to the directions.

Follow PRN instructions for reordering.

MAR (MEDICATION ADMINISTRATION RECORD)

MARs will be printed monthly by the pharmacy unless a new one is requested otherwise.

The MARs are divided according to medication time e.g. all 0800 hr meds are listed together, then all 1200 meds, etc.

Appendix 1 - JANZEN'S PHARMACY (POUCH PORTERS) con't

ADMINISTERING MEDICATIONS

- 1. Identify the Person.
- 2. Count all the medications in the pouch(es) and verify with the individual's Medication Administration Record (MAR) Sheets prior to the medication being administered. The names, times, dosage, and expiry date of the medication shall be verified to the MAR.
- 3. Use scissors to cut off the appropriate pouch(es) for that medication time (ensure sequentially numbered pouches are cut off e.g. 1/2, 2/2).
- 4. Retrieve any non-packaged (i.e. liquid) or Narcotic medications for that medication time as indicated on the MAR.
- 5. Prepare any non-packaged medications as indicated on the MAR.
- 6. If required, confirm with the pharmacy whether the medications contained within the pouch are safe or appropriate to crush. If so, they may be crushed inside the sealed pouch. If the pouch contains tablets and capsules, the tablets may be moved to one side of the pouch and crushed. The pouch may then be opened, the capsules removed, and the crushed tablets poured out and mixed with what the person prefers. The capsules may then be opened and mixed with what the person prefers.
- 7. Cut the pouch(es) open and empty the pouch into the Person's hand or the medication cup.
- 8. Staff administering medication shall remain with the person until the medication has been ingested.
- 9. All medication given by CLTB staff shall be signed for immediately after it has been administered and ingested. When medication is administered, staff shall initial the square corresponding to the date and time the medication is given on the Medication Administration Record (MAR Sheet). This includes prescription and non-prescription medications. Under no circumstance shall medications be signed for before being administered. Medications are signed for only by the person administering them.
- 10. Dispose of the plastic pouch in the designated paper/plastic bag. When full send bag back to Janzen's for shredding.

Appendix 1 - JANZEN'S PHARMACY (POUCH PORTERS) con't

ORDERING MEDICATIONS

Regular scheduled Pacmed rolls will automatically be delivered weekly. Re-ordering is not required.

NEW MEDICATIONS:

Please fax or drop off any new prescriptions to Janzen's as soon as possible. When faxing, the original prescription must be handed in to the pharmacy. Outside of regular pharmacy hours, staff must call the on-call pharmacist in addition to faxing the prescription.

Many changes are not STAT changes and could, in fact, wait until the next 7-day cycle is delivered. The pharmacy will consult with the physician to determine whether the change can wait until then and the order should be written to reflect this decision.

Janzen's will pick up Pacmed rolls and make any necessary changes and return the remaining medications. Janzen's will send a label with the new medication information (to be placed in an empty square at the appropriate med time) for the existing MAR sheet. A new ARsheet will only be sent if the person has been discharged from the hospital, or if there is no more room on the current MAR.

RECEIVING MEDICATIONS

Janzen's delivery person will drop off the individuals' Pacmed rolls weekly. Staff will be required to show ID (individual's or own) for receiving the medications and sign for them. Staff must confirm that a weekly roll for each person who requires medication has been received. If a roll is missing staff must contact Janzen's immediately. They are to be stored in the known location. Keep the packing slip for one month's time, after which time they can be shredded. Janzen's does keep a record of the packing slips.



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Appendix 1 - JANZEN'S PHARMACY (POUCH PORTERS) con't

MEDICATION WASTAGE

When a medication pouch is accidently torn (tear large enough for a pill / tablet to fall out), the medication is contaminated and is considered wastage. If a dose is wasted, the replacement may be obtained from the pouch of the same medication time on the last day of the medication supply. For example, if the pharmacy supplies meds from Tuesday to Monday and a dose is wasted in Tuesday's 1200 hr package, the person dispensing medications should unroll the pouch strip to use Monday's 1200 hr meds. Follow general wastage procedure and inform pharmacy as soon as possible if you require replacement pouches. Replacement pouches or vial will be sent with a 'REPLACEMENT' Sticker on it, for easy reference when receiving the order. Follow general medication wastage procedure. Wastage should be returned during the next delivery. Medication wastage may also occur by refusal, expiry or administration error.

LEAVE OF ABSENCE

Cut off the appropriate pouches for the dates/times of the leave. If a person is expected to be away from their home beyond the start of the next delivery cycle, please notify pharmacy so that extra medications may be prepared and delivered in time for the leave. The MAR sheet can be duplicated and sent with the medication (ie vacation). If the MAR sheet is not sent with the person (ie away for the day), the appropriate code is placed in the corresponding signage boxes.

WHEN SOMEONE IS ADMITTED TO THE HOSPITAL

When a person is hospitalized you MUST notify the pharmacy immediately so that a new cycle of medications is not sent with the next weekly delivery. Notify the pharmacy of the person's return as well as any medication changes. A new MAR will be provided with the re-admission orders.



Appendix 2 - SHOPPERS DRUG MART (BLISTER PACKS)

SET-UP

Blister packs are person specific. Each blister pack has a label which contains a minimum of the following information:

- Person's name
- Name of medication
- Dosage information

OVERVIEW OF MEDICATIONS

All tablet and capsule medication are packaged in blister packs. Depending on the amount of a person's medications they may be divided by time, or all meds may be packaged in one blister pack. Please refer to the Medication Information Sheet for details.

MAR (MEDICATION ADMINISTRATION RECORD)

MARs will be printed monthly.

MARs are divided according to medication type.

ADMINISTERING MEDICATIONS

- 1. Identify the Person.
- All Medication Administration Record (MAR) Sheets shall be checked with the blister pack prior to the medication being administered. The names, times, dosage and expiry date of the medication shall be verified to the MAR.
- 3. Medication is to be dispensed from the blister pack into medication cup/person's hand. Once medication is punched from blister pack, staff will initial the square corresponding to the date they have punched out on the back of the blister pack.
- 4. Staff administering medication shall remain with the person until medication has been ingested.
- 5. All medication given by CLTB staff shall be signed for immediately after it has been administered. When medication is administered, staff shall initial the square corresponding to the date and time the medication is given on the Medication Administration Record (MAR Sheet). This includes prescription and non-prescription medications. Under no circumstances shall medications be signed for before being administered. Medications are signed for only by the person administering them.

Appendix 2 - SHOPPERS DRUG MART (BLISTER PACKS) con't

ORDERING MEDICATIONS

- 1. People we support will be a part of the ordering process whenever possible.
- 2. Staff will re-order the medications with/ for the person by placing a check mark in the box beside the listed medications by the 15th of each month. Only check off the medications that need to be re-filled.
- 3. Ensure PRNs, creams, liquids, and ointments are checked for expiry dates and amount on hand prior to marking the box. This is to prevent unnecessary orders.
- 4. The carbon copy of the MAR sheet needs to be submitted to the pharmacy for refills by the 15th of the month. These can be dropped off or faxed to the pharmacy or a phone call can be placed for the pharmacy to pick up the order.

RECEIVING MEDICATIONS

- 1. Staff receiving medications assume the responsibility to check and store medications safely. If medication is delivered between the hours of 11:00 p.m. and 7:00 a.m., night staff is to store the medications and convey information to oncoming staff verbally and through the communication log.
 - a. In the event that the medications can't be checked upon receiving them (e.g., outing, HAGI pickup, etc.), staff will document that the meds have arrived and delegate to a co-worker that they need to check over all medications delivered.
- 2. Staff will check blister packs to ensure the correct amount of medication is in each slot per day/dose. If tearing or puncture marks are present, call the pharmacy right away to have blister pack picked up and a new one dropped off. Medications are contaminated if punctures are present. If the pharmacy will not replace blister pack, dispose of the contaminated medication in the torn blisters and follow the Medication Wastage directions. Arrange for the pharmacy to drop off replacements. Staff will check all blister packs and make sure they coincide with listed medications on the MAR sheets.
- 3. Medications which are delivered monthly, must be accompanied by an inventory sheet and a MAR sheet. Both sheets should be checked for accuracy with the previous month's MAR sheets, and new prescriptions, as well as the contents of the delivered medications. MAR sheets are signed by the verifier. The inventory sheet is signed by the person receiving the medications and is documented in the Communication book as to who received them and when.
- 4. All prescribed medication must have an accompanying prescription from a medical professional. If it is a new prescription, this should be delivered with the medication. If not, the staff will have the pharmacy fax or deliver a copy to the home.

Appendix 2 - SHOPPERS DRUG MART (BLISTER PACKS) con't

- 5. When a medical professional prescribes a new medication or a change to an existing one, staff are to verify the start time with the pharmacy. MAR sheets are not to be changed without direction from the pharmacy.
- 6. Allergies, reactions, and medical problems or conditions shall be written in at the top of the MAR sheet as provided by the pharmacy on a monthly basis. Staff should check for accuracy.
- 7. When medications arrive from the Pharmacy at other times, they should be checked with the prescription and then written on the MAR sheets.
- 8. Any discrepancies while checking the medications must be clarified prior to administration. Call the pharmacist for assistance.

MEDICATION WASTAGE

If a dose is wasted the dose may be obtained from the last day of the corresponding blister pack. For example, if it is January 3rd when medication is wasted, punch out the medication from January 31st. Follow general wastage procedure and inform pharmacy as soon as possible if you require replacement medications.

LEAVE OF ABSENCE

- Shoppers would like at least 2 weeks' notice of an upcoming trip where medications need
 to be ordered for the duration of the trip. Vacation Blister Packs contain the individual's
 regular medications for the length of time of the vacation. Each medication is packed
 individually. Ask Pharmacy Staff to include Health Watch information on the particular
 medications ordered.
- 2. All medications must be accompanied by a MAR sheet which the pharmacy will provide.
- 3. All PRNs and PRN protocols (as needed) must be sent on vacation with the individual. PRNs that are in the home will be sent with the ordered medications. PRNs do not need to be reordered for trips unless necessary or if there is not a sufficient supply on hand.
- 4. Treatments must also be sent with the individual on their vacation.



Appendix 3 – PSYCHOTROPIC PRN CONTROL SHEET

COMMUNITY LIVING Psychotropic PRN Control Sheet							
Drug:							
Name:		Received By:			Expiry Date:		
Card Quantity:						Date Received:	
Month of:	Less PRN Given	Less PRN	Less PRN Plus Received Meds			Staff Initial	
	(Dose & Qty)	Wasted	Date	Qty	Remaining	3 - 11 p.m.	
1					-	_	
2							
3							
4							
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28 - 31							



Appendix 4 – MEDICATION WASTAGE FORM

DATE	PERSON'S NAME	MEDICATION & DOSAGE	AMOUNT	REASON FOR WASTAGE / DISPOSAL	DATE MEDICATION RETURNED TO PHARMACY	STAFF SIGNATURE
				np		



Appendix 5 – MEDICATION TRANSFER RECORD

Medication Transfer Record

		Date:	
		is attending:	
☐ Employment Services☐ Other Agencies	□ Other ((Friends, family visits, c activities)	community
Home/staff contact number:			
OUTGOING COMMUNICATION			
List Medications to be sent:			
Required Medication Instructions do not self-administer medicatio			eded, etc) for people who Protocol Attached
Signature of home support staff:			
RETURNING COMMUNICATIO			te:
Required Medication Confirmation	on:	Yes or □ No	0
Time medication(s) administered	l:		
Time of last PRN(s) administered	d:		am/pm am/pm
Information You Should Know (i.	e. Meds Ret	used, Not administered	am/pm d.):
Signature of Employment Servic friend, family that dispensed the	•	• • • • • • • • • • • • • • • • • • • •	
		Phone #:	

Appendix 5 - MEDICATION TRANSFER RECORD con't

Medication Transfer Record Instructions

This form has been developed in order to comply with Ministry standards set out by the Quality Assurance Measures. A medication transfer record must be filled out when there is a transfer of medications between different locations. For example, if someone is supported to take their medications at home and is supported through Employment Services during the day, the medication and medication transfer record must go with them.

OUTGOING COMMUNICATION

This section of the form is to be completed and signed by home support staff prior to someone leaving Employment Services, other agencies or friends/families for activities outside the home.

All people supported residentially will bring a Medication Transfer Record when medication is required to be administered during the indicated time of activity.

RETURNING COMMUNICATION

This section of the form must be completed and signed by a staff at the other location within CLTB (i.e. Employment Services) and sent back home with the person. When the support is provided by a natural support (friend or family) this form may be filled out but is not required.

Home support staff are required to read and sign the information sent back and insert into the person's personal binder.

Any concerns or discrepancies are to be reported to your Supervisor.

**This process is not meant to replace the Incident Report.



Appendix 6 – MEDICATION INFORMATION SHEET

(insert picture here)	Name: Address: Postal Code: Phone #:
Date of Birth:	
Health Card Number:	
Next of Kin Name and Phone Number::	
Physician Name and Phone Number:	
Known Allergies:	
Medications (see current MAR sheet fo time,	or medication information and administra
Where I keep my medication(s):	
Important information to know when as like people to be patient with me", "I like	ssisting me with my medications (e.g. "I ke to take my pills with applesauce"):
Important Medical Information (list curhave my blood levels checked in the a.	rent relevant information e.g. "I have to .m. and p.m."):



Appendix 7 - MEDICATION RISK ASSESSMENT

Medication Risk Assessment

Date:
1. Is there any reason I need to have my medications locked up?
2. If yes, what is the evidence? What has happened in the past 12 months that shows that there is a risk in not locking my medications?
If at this point, it is determined that there is risk in NOT locking the person's medications, a full rights restriction package would need to be filled out and submitted to the IRRC.
Name and signature of staff who filled this out with the person:
Name:
Signature:



Appendix 8 – SELF ADMINISTERING CHECKLIST

Self Administering Checklist

Date:	
	Does the person know when to take their medication.
	Does the person know the amount of medications to take.
	Does the person know what the medications are for.
	Does the person know who to contact if something is wrong with their medications.
	If support is needed for any part of this process (i.e. staff need to check in daily or help
	prepare meds on a weekly basis etc.) what is it:
Name	and signature of staff who filled this out with the person:
Name	
Signat	ure: